

West Bengal Real Estate Regulatory Authority
Calcutta Greens Commercial Complex (1st Floor)
1050/2, Survey Park, Kolkata- 700 075

Complaint No. WBRERA/COM 001318

Samir Kumar Mukherjee Complainant

Vs


Simoco Systems & Infrastructure Solutions Limited Respondent

Sl. Number and date of order	Order and signature of the Authority	Note of action taken on order
02 29.01.2026	<p>Complainant is present in today's hearing through online mode.</p> <p>Smt. Laxmi Biswas being the Authorized Representative of the Respondent Company is present in today's hearing through online mode by filing hazira through email.</p> <p>Complainant submitted Affidavit which has been received by this Authority on 11.09.2025.</p> <p>Respondent also submitted Affidavit which has been received by this Authority on 08.10.2025.</p> <p>In their Affidavit the Respondent submitted that they will refund the principal amount in four installments, starting from September, 2025 and ending on December, 2025. And the interest amount thereafter, in another three installments, starting form January, 2026 to March, 2026.</p> <p>The Complainant stated that he has not received any payment till to date.</p> <p>The Respondent stated that due to financial crunches they failed to fulfill their commitment. They prayed for some more time to make the refund.</p> <p>The Authority took serious exception to it and is hereby pleased to give the following directions:-</p> <p>A. As per provision of section 18, of Real Estate (Regulation and Development) Act, 2016 read with Rule 18 of WBRERA Rules, the Respondent shall refund the Complainant the principal amount of Rs. 18,54,419/- along with interest at the rate SBI PLR +2 per cent to be calculated from the date of payment of the principal amount by the Complainant till the date of refund of the same, by the Respondent, through bank transfer within 45 days from the date of receiving this order of this Authority by speed post or by email whichever is earlier.</p> <p>B. The Complainant shall send his bank account details within 3(three) days from the date of receiving this order through email.</p>	


With this direction the instant complaint matter is hereby disposed of.

In case of non-compliance of this order of the Authority, the Complainant is at liberty to file an Execution Application before the Authority as per the Execution Regulation.

Let copy of this order be served to both the parties immediately.


(BHOLANATH DAS)
Member

West Bengal Real Estate Regulatory Authority


(TAPAS MUKHOPADHYAY)
Member

West Bengal Real Estate Regulatory Authority